



Visit us on the web  
[www.csidfl.org](http://www.csidfl.org)

Get notified of crucial information, weather advisories, missing children/adults, criminal activity, & homeland security issues.

**Code Red** automation delivers a voice message to all enrolled Coral Springs residents. Make sure your phone number is updated & valid.

Sign up by visiting the opening page of our website and choosing the Code-Red Option. CSIDFL.ORG

CSID is proud to sponsor the only Drug Disposal Initiative Program in the County. When you are ready to dispose of any prescription medications, please contact CSID to receive a free medicine disposal pouch. CSID is providing disposal pouches to our residents at No Cost. Residents should contact CSID to receive their free drug disposal system.

This is one way to help keep our water supply free of harmful chemicals and pharmaceutical drugs. It is more of a problem than you might think.

Do your part to help keep our water supply safe.

**Contact CSID for a free disposal pouch.** Call customer service at: 954-753-0380 or log onto [www.csidfl.org/contact](http://www.csidfl.org/contact)

## Coral Springs Improvement District OCTOBER 2017 Newsletter

Here is an update on the Hurricane Irma event.....

Unlike many other cities in South Florida, CSID did not issue a boil water notice during the hurricane event. Our transmission system never lost pressure which is the cause for boil water orders. We did not experience any major main line water pipe breaks during the storm. We are happy that our hurricane management and procedures (which mandate the District become powered via our onsite generators) have, once again, eliminated the risk of water pressure loss and the possibility of a boil-water notice. The skills exhibited by our employees during the preparation for the storm made sure CSID functioned as usual throughout and after the storm.

The Board of Supervisors wants to thank the employees of CSID for their dedication and hard work during the Irma Hurricane event. We are fortunate and thankful to those employees who volunteered to be separated from their families during the storm (and hunker down in our campus) to make sure that CSID functioned as needed during and immediately after the storm. The field department managed our lift stations so the District only experienced one sewer system overflow in spite of the many FP&L power outages. As soon as the roads were safe to navigate after the storm, our field crew was on the scene, and within 30 minutes, started using our portable generators to pump the station down and clean up the area of the spill. In some cases, CSID personnel removed multiple fallen trees from roadways in order to clear a path so we could get to the problem areas.

Our telemetry computer system recorded that canal levels rose 2 feet within a two hour period. That amount of water flow into the canal system is unprecedented. Pumping the canals down in the days before the event, as our internal policy mandates, helped keep everyone safe and dry. The canal levels immediately after the storm event were averaging 7 feet.

There are many fallen trees in our canals and we are working with the NRCS (National Resource Conservation Service) to fund the removal. At this time, an estimate of the cost for tree removal is 1.8 to 2.1 million dollars. The NRCS has stated that the cost of removal could be offset by up to 75%, provided the federal government votes to fund the NRCS. We will keep you informed of new information via our website [csidfl.org](http://csidfl.org). Unfortunately, it may take several months before the canals are back to looking pristine and beautiful again.

**Remember, replanting anything on the canal bank is prohibited.**

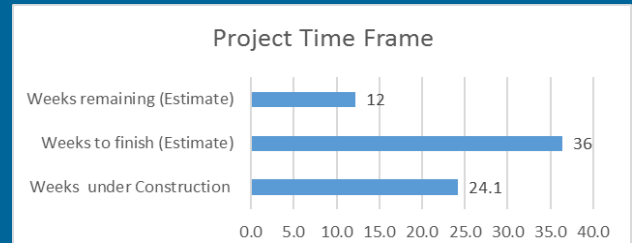
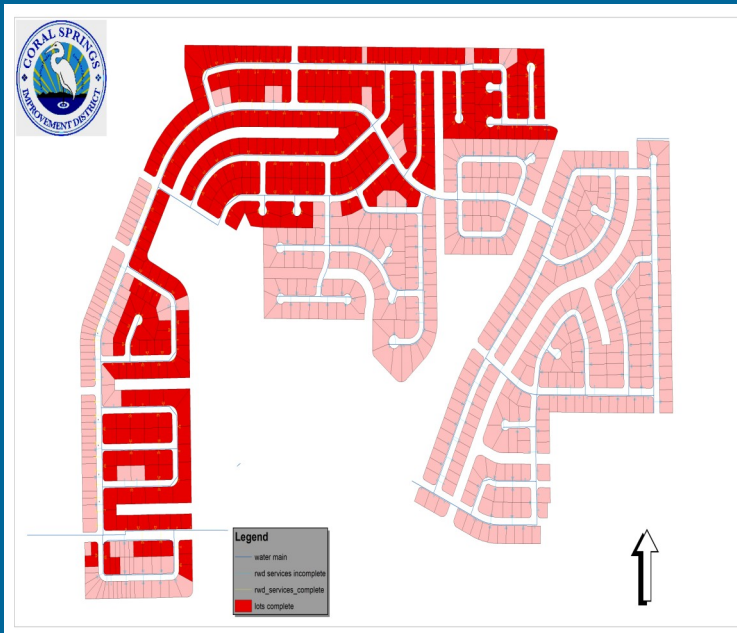
With each new fiscal year, CSID budgets 150 Toilet Rebate credits at \$99 each. CSID allows two rebates per home. Now, just before the holidays, is a great time to think about updating your home. Please read the program guidelines on our website, [csidfl.org](http://csidfl.org) or contact Brian at 954-796-6657 for more information.



## Residential Water Line Replacement Project

### Report as of 10/01/2017

The map illustrates the progress being made on our current infrastructure project. We are replacing the water service lines in the Cypress Run and Ramblewood subdivisions. The project encompasses 1,535 service lines and 1,020 have already been completed. There are only 515 service lines left in this project.



## **“CALL CSID FIRST” with SEWER BACKUP ISSUES**

### **FREE FREE FREE FREE**

If you experience sewage backup in your home, **you should always call us first.** Using our **“CALL CSID FIRST”** program allows us to evaluate the situation and possibly correct the clog without the need for you to contact a plumber and incur an expense. CSID is equipped to remedy the situation or, at the very least, get your drains flowing again until you are able to contact a plumber. There are times when the obstructions or clogs are the responsibility of CSID. When that happens, CSID will correct the issue. Other times, the clog is not within CSID’s duties and it is the responsibility of the homeowner to fix the issue. In either case, **CSID will come to you and correct the problem** or at least provide a temporary solution for you until you are able to contact a plumber and schedule the service call. Emergency calls and after hour calls can be costly. ***If you call a plumber before CSID and are told the obstruction is on the District’s side of the line, then CSID will not reimburse you for the plumber’s invoice.*** CSID personnel are available 24 hours a day, 7 days a week. Call 954-753-0380 option 1– We are here to serve.





### New Pool Credit Policy

A resolution by the Board of Supervisors has retained the policy of allowing a credit to the sewer portion of a bill when residents empty and refill a pool. Going forward, CSID will only provide one credit per year per household. The credit will be based on 15,000 gallons (an average residential sized pool) and will be calculated at the first pricing tier of our three tier rate schedule. Please remember to contact CSID to receive your pool fill credit when your pool is totally emptied and refilled after repair or refurbishment. We do not issue credits for “topping-off” the pool.

As usual, the first 3,000 gallons of water and sewer use each month are included in the monthly base fees as a “no-charge” commodity.



### Hurricane Irma The Reality of “Government Funding”

The NRCS (National Resource Conservation Service) is the federal agency that provides funding for States and local governments to facilitate canals and waterway cleanup after major storms. Below is a list of some of the rules of which we were informed during a September meeting between CSID officials and representatives from the NRCS.

In their final tally of trees that can be hauled away under the funding program, NRCS will only include those trees that are in the waterway or are obstructing the flow of the waterway.

Per NRCS rules, **trees on canal banks would not be eligible for removal and reimbursement** under the program as it exists today. (The tree in the picture below would not be covered under current NRCS rules).

NRCS will pay the District up to 75% of the cost of removal for the downed trees in the canal or waterway provided CSID does not start removing the trees before being notified that our project will be funded.

NRCS has not been funded by the U.S. government so there are NO funds available at this time.

NRCS could not say if or when their government agency would be funded.

If CSID starts to clean up the canals while waiting for funding, then CSID would not receive funding retroactively for work already finished...in other words “Wait for funding or we Pay the bill ourselves”.

At this time, CSID officials are meeting to formulate a strategy to self-fund the canal cleanup instead of using the NRCS government program, and waiting for funds that may or may not ever filter down to CSID. We will keep our residents informed of any decisions or schedules that we may make via our website at [csidfl.org](http://csidfl.org)

CSID is not the only District in the area that is in this predicament. There are other districts that are in the same condition as we are. The Sunshine Water Control District has two canals that run North to South through our District and pump into the C-14 canal as we do. We are coordinating with them on this project. We will keep you informed of our progress on our website's front page... [csidfl.org](http://csidfl.org)

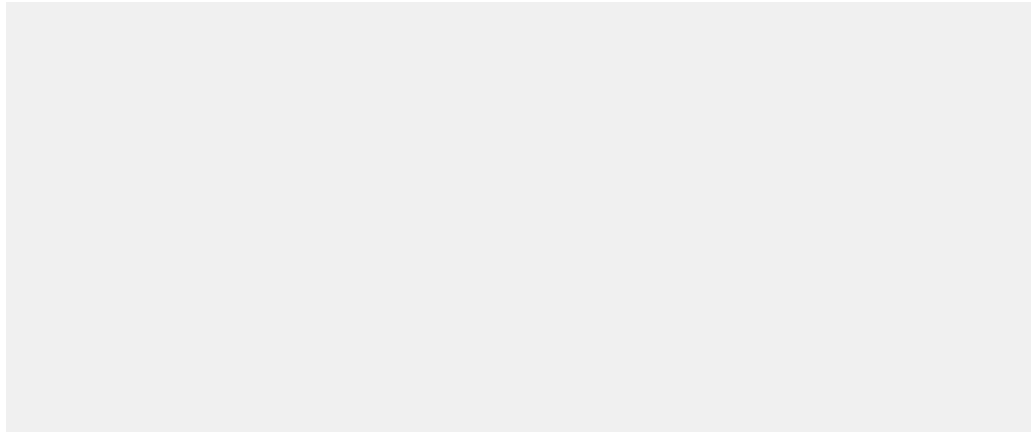




***Coral Springs Improvement District***

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My fellow residents,

As an elected official I feel it is my duty to address the evil and hate that has occurred in this country and around the world. There is not place in our society for views of hate and exclusion. It is never wrong to fight evil in any way that is necessary to make it disappear from our society. There are many residents in our District who would not be here today if this country had not stood up for its ideals and fought to eradicate evil in wars so that we may live in the greatest country on earth.

**Notable quotes on this subject:**

*From the Bible.* “Thou shalt not stand idly by while your neighbor’s blood is shed”.

*Attributed to Martin Niemoller referencing the Nazi’s in Germany:* “First they came for the Socialists, and I did not speak out - Because I was not a Socialist. Then they came for the Trade Unionists, and I did not speak out - Because I was not a Trade Unionist. Then they came for the Jews, and I did not speak out - Because I was not a Jew...Then they came for ME - and there was no one left to speak for me.”

*One more quote from an unknown author:* “As long as we refuse to be silent in the face of evil, as long as we refuse to become bystanders to barbarity, then we know that goodness, peace, and justice will ultimately prevail...with resolve to confront evil where it threatens. We ask God to give us strength, wisdom and courage to chart the righteous path”.

CSID is proud to be a multicultural and diverse religious organization. We are proud to have employees from every religion and race. I hope that I speak for them as well as the Board of Directors when I say that hate has no place in this country and the Coral Springs Improvement District will be an example of how the country should and can work together as one.

Sincerely ,

Dr. Martin Shank, President



**The Board meets at 4pm on the 3rd Monday of each month. Plan to join us!**